

**: PLEASE KEEP THIS LETTER FOR REFERENCE:**

The Customer

Severn Trent Water  
PO Box 407  
Darlington  
DL1 9WD

14 November 2018

Dear Customer

## Work in Stretton village has been delayed

I recently wrote to let you know that we're going to be replacing the water pipes in your area week commencing 19 November 2018, due to unforeseen circumstances this has been delayed.

This is a quick courtesy letter to let you know that the date has changed when we'll be starting our work in Stretton village, and work will now be starting **week commencing 3 December**. We'll follow the same sequence shown on the original letter, starting work on Rookery Lane, moving onto Manor Road and completing on Clipsham Road.

The team will be on site until week commencing 17 December, after this they will leave site over the Christmas period after tidying up where we've been working, and will return to complete the remainder of our work in the New Year.

If you have any queries about this work please get in touch with me, Lisa on 07790 845234. Alternatively, for further updates you can visit our website at [www.stw.works](http://www.stw.works), go to the Planned Improvements page, and Scroll down to find Oakham.

If your query is about your water supply or sewerage service rather than this mains renewal work, the number to call is 0800 783 4444 for our Customer Operations Service Centre.

Yours faithfully

Lisa Orme  
Community Communications, Severn Trent