

S2018.22

Email from Rutland Communications team

I'm emailing to let you know that Rutland County Council has published opening hours for key services over the Christmas and New Year period.

The Council's offices, including our main customer service desk and call centre, will be open between Christmas and New Year. We are asking people to be mindful of Bank Holiday closures and any changes to normal opening hours.

Our out of hours contact service will remain in operation as normal throughout the festive period, meaning 24/7 support is available in case of emergencies by calling: 01858 464 499.

Emergency out of hours contact details for our adult and children's social services are as follows:

- Emergency out of hours support for children: 0116 305 0005
- Emergency out of hours support for adults: 0116 255 1606

You will find further details below and feel free to share these more widely. For ease, all of this information is also online, here: www.rutland.gov.uk/my-council/council-news/christmas-and-new-year-opening-hours.

Council Front Desk

Date	Open at	Closing at
24 December	08:30	14:45
25 December	CLOSED	CLOSED
26 December	CLOSED	CLOSED
27 December	08:30	16:45
28 December	08:30	16:15
29 December	CLOSED	CLOSED
30 December	CLOSED	CLOSED
31 December	08:30	16:45
1 January	CLOSED	CLOSED
2 January	08:30	16:45

Call Centre

Date	Open at	Closing at
24 December	08:30	15:00
25 December	CLOSED	CLOSED
26 December	CLOSED	CLOSED
27 December	08:30	17:00
28 December	08:30	16:30
29 December	CLOSED	CLOSED
30 December	CLOSED	CLOSED
31 December	08:30	17:00
1 January	CLOSED	CLOSED
2 January	08:30	17:00

Morcott Civic Amenity Site

Date	Open at	Closing at
24 December	10:00	15:00
25 December	CLOSED	CLOSED
26 December	CLOSED	CLOSED
27 December	CLOSED	CLOSED
28 December	10:00	16:00
29 December	10:00	16:00
30 December	10:00	16:00
31 December	10:00	15:00
1 January	CLOSED	CLOSED
2 January	CLOSED	CLOSED

Cottesmore Civic Amenity Site

Date	Open at	Closing at
24 December	10:00	15:00
25 December	CLOSED	CLOSED
26 December	CLOSED	CLOSED
27 December	10:00	16:00
28 December	10:00	16:00
29 December	10:00	16:00
30 December	10:00	16:00
31 December	10:00	15:00
1 January	CLOSED	CLOSED
2 January	10:00	16:00

Oakham Castle

Date	Open at	Closing at
24 December	10.00	15.00
25 December	CLOSED	CLOSED
26 December	CLOSED	CLOSED
27 December	10.00	16.00
28 December	10.00	16.00
29 December	10.00	16.00
30 December	12.00	16.00
31 December	10.00	16.00
1 January	CLOSED	CLOSED
2 January	10.00	16.00

Oakham Library

Date	Open at	Closing at
24 December	9.30	15.00
25 December	CLOSED	CLOSED
26 December	CLOSED	CLOSED
27 December	9.00	17.00
28 December	9.30	17.00
29 December	9.30	16.00
30 December	CLOSED	CLOSED
31 December	9.30	17.00

1 January	CLOSED	CLOSED
2 January	9.30	17.00

Uppingham Library

Date	Open at	Closing at
24 December	CLOSED	CLOSED
25 December	CLOSED	CLOSED
26 December	CLOSED	CLOSED
27 December	CLOSED	CLOSED
28 December	09.00	12.00
	15.00	18.00
29 December	09.00	12.00
30 December	CLOSED	CLOSED
31 December	CLOSED	CLOSED
1 January	CLOSED	CLOSED
2 January	14.00	17.00

Ketton Library

Date	Open at	Closing at
24 December	CLOSED	CLOSED
25 December	CLOSED	CLOSED
26 December	CLOSED	CLOSED
27 December	CLOSED	CLOSED
28 December	08.30	12.00
	14.00	17.30
29 December	10.00	13.00
30 December	CLOSED	CLOSED
31 December	CLOSED	CLOSED
1 January	CLOSED	CLOSED
2 January	08.30	12.00
	14.00	17.30

Ryhall Library

Date	Open at	Closing at
24 December	10.00	12.00
	14.00	18.00
25 December	CLOSED	CLOSED
26 December	CLOSED	CLOSED
27 December	10.00	12.00
	14.00	18.00
28 December	CLOSED	CLOSED
29 December	10.00	13.00
30 December	CLOSED	CLOSED
31 December	10.00	12.00
	14.00	18.00
1 January	CLOSED	CLOSED
2 January	CLOSED	CLOSED

Rutland County Museum

Date	Open at	Closing at
24 December	10.00	15.00
25 December	CLOSED	CLOSED
26 December	CLOSED	CLOSED
27 December	CLOSED	CLOSED
28 December	10.00	16.00
29 December	10.00	16.00
30 December	CLOSED	CLOSED
31 December	10.00	16.00
1 January	CLOSED	CLOSED
2 January	10.00	16.00

Register Office

Date	Open at	Closing at
24 December	09.00	13.00
25 December	CLOSED	CLOSED
26 December	CLOSED	CLOSED
27 December	Emergency appointments only	
28 December	Emergency appointments only	
29 December	CLOSED	CLOSED
30 December	CLOSED	CLOSED
31 December	Emergency appointments only	
1 January	CLOSED	CLOSED
2 January	09.00	12.00
	13.00	16.00

Rutland Adult Learning and Skills Service (RALSS)

Date	Open at	Closing at
24 December	08:00	15:00
25 December	CLOSED	CLOSED
26 December	CLOSED	CLOSED
27 December	CLOSED	CLOSED
28 December	CLOSED	CLOSED
29 December	CLOSED	CLOSED
30 December	CLOSED	CLOSED
31 December	CLOSED	CLOSED
1 January	CLOSED	CLOSED
2 January	08:00	21:00

Visions Children's Centre

Date	Open at	Closing at
24 December	08:30	15:00
25 December	CLOSED	CLOSED
26 December	CLOSED	CLOSED
27 December	CLOSED	CLOSED
28 December	CLOSED	CLOSED
29 December	CLOSED	CLOSED

30 December	CLOSED	CLOSED
31 December	CLOSED	CLOSED
1 January	CLOSED	CLOSED
2 January	08:30	17:00

Jules House

Date	Open at	Closing at
24 December	08:30	15:00
25 December	CLOSED	CLOSED
26 December	CLOSED	CLOSED
27 December	CLOSED	CLOSED
28 December	CLOSED	CLOSED
29 December	CLOSED	CLOSED
30 December	CLOSED	CLOSED
31 December	CLOSED	CLOSED
1 January	CLOSED	CLOSED
2 January	08:30	17:00

Regards,

Mat Waik | Strategic Communications Advisor

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www.rutland.gov.uk | www.discover-rutland.co.uk | www.activerutland.org.uk