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**Sent:** 04 February 2019 10:27

**To:** undisclosed-recipients:

**Subject:** Get involved in redesigning community health services

Dear colleague

We would really appreciate it if you could communicate the information below to your Parish Council members and local community.

Many thanks for your assistance.

Kind regards

Sue Venables

## **Get involved in re-designing community health services**

Clinical Commissioning Groups (CCG) in Leicester, Leicestershire and Rutland, the people who plan and buy health services, have started a conversation with people asking them about their experiences of community health services including community nursing, intensive community support services and therapies.

Over the last three months we have been gathering people's real experience of community services provided by Leicester Partnership NHS Trust, whether they are patients, carers, and health and care professionals.

We would like to share with you what we have learnt so far about experiences of the service and what matters most to people. We would also like to tell you about other work that has been happening to review community services and how all of this information is contributing and influencing our thinking about how services could look in the future.

We will be offering many opportunities over the coming weeks for you to get involved. Initially we have pleasure in inviting you to attend one of six 'interactive workshops' being held around Leicester, Leicestershire and Rutland:

Monday 11<sup>th</sup> February 2019, 2.00pm – 4.00pm, Wycliffe Rooms, 27 George Street, Lutterworth, LE17 4ED

Tuesday 12<sup>th</sup> February 2019, 6.00pm – 8.00pm – NSPCC National Training Centre, 3 Gilmour Close, Beaumont Leys, LE4 1EZ

Tuesday 26<sup>th</sup> February 2019, 6.00pm – 8.00pm – Rutland County Council, Catmose House, Catmose Street, Oakham LE15 6HP

Wednesday 27<sup>th</sup> February, 6.00pm – 8.00pm - Heartwood Conference Centre, Rothley House, Coalville Business Park, Coalville, LE67 3NR

Tuesday 5<sup>th</sup> March 2019, 2.00pm – 4.00pm, Holiday Inn, 299 Leicester Road Wigston Fields, Leicester LE18 1JW

Wednesday 6<sup>th</sup> March 2019, 2.00pm – 4.00pm, Leicestershire Voluntary Action, 9 Newarke Street, Leicester LE1 5SN

The events are the opportunity for anyone who has an interest in getting involved in designing future community services to get involved – staff working in acute or community settings, social care staff, domiciliary care workers, GPs, care home staff, patients and family carers receiving or with an interest in community care and people working in voluntary and community organisations. We also hope that we can welcome to the event the patients, family carers and health and care professionals who participated in the research.

During the event we will work together with you to share our insights and hear how they resonate with you. We will also talk through our proposals for community services and ask for your views.

The outcome of the workshops will assist the CCGs to put together a future plan of what community services should look like to ensure they are integrated with other health and care services care and improve the outcomes and health and wellbeing of patients and their family carers.

We would be delighted to welcome you to one of the workshops. We do expect the events to be popular, but appreciate that booking may be difficult, but we would be grateful if you could register in advance by calling 0116 295 4104 to reserve a place, book on line at [www.bettercareleicester.nhs.uk](http://www.bettercareleicester.nhs.uk) or email: [BCTComms@westleicestershireccg.nhs.uk](mailto:BCTComms@westleicestershireccg.nhs.uk)

A confirmation will be sent to you closer to the event.

In the meantime keep looking out on our website - [www.bettercareleicester.nhs.uk](http://www.bettercareleicester.nhs.uk) for other opportunities to get involved.

Kind regards

**Tamsin Hooton**  
**Director lead for Community Services Redesign,**  
**Leicester, Leicestershire and Rutland CCGs**

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